

WHAT IS A FACILITATOR?

OVERVIEW

Facilitators Make All The Difference! We believe that a Facilitator is a primary catalyst for disciple-making. Facilitators are responsible for providing their Group with vision, direction, and support. They primarily serve as shepherds and monitor their Group's spiritual health. Facilitators walk alongside people as they develop their personal relationship with Jesus Christ and encourage them to put their faith into action.

QUALIFICATIONS OF A FACILITATOR

5 C'S

- Connected** They have partnered with Hillside Christian Church through membership (baptized) and joined us in our mission *to lead people into a growing relationship with Jesus Christ.*
- Culture** They embrace Hillside's Group strategy and values.
- Character** They are known for their integrity and solid reputation by those who know them best *(and submit a background check - required of all staff members and volunteers).*
- Chemistry** They are a team player and the type of person that others benefit from being around.
- Competence** They demonstrate the proper skills and passion to serve as a Facilitator of a Group.

EXPECTATIONS OF A FACILITATOR

BENCHMARK

- Attend weekly service, regular facilitator trainings, and occasional events.
- Shepherd adults by facilitating the Group, monitoring its health, and praying for its members.
- Keep the group open (at strategic moments) for new people to participate in Group life by eventually multiplying the Group.
- The success or win for a Group is in the life-change of adults.
- Learn to cultivate strong relationships within the Group.
- Be a promotor of participation by listening and being a navigator of discussion, not just a teacher of curriculum.
- Provide care for the Group. This is the primary way that our church will give care to people, in partnership with the Care Team.
- Work to replace yourself by equipping others in your group to become facilitators so your Group can grow.
- Communicate updated Group information to Hillside Groups staff.

PRIORITIES OF FACILITATOR

ESSENTIALS

CONNECT

Every interaction is intentional.

Why: People need to know you care about them.

How: We learn names, ask questions, connect inside and outside of Group meetings, and give high-fives.

OWN THE GROUP

Every minute matters.

Why: Our time is limited, and we want it to count.

How: We take the lead in our Group, involve everyone, and point them to Jesus.

ACTIVELY PARTICIPATE

Everyone looks to you.

Why: Your engagement determines their involvement.

How: We bring energy, join activities, and lead by example.

CHALLENGE

Everyone has a next step.

Why: Challenge creates an opportunity for growth.

How: We challenge ourselves to learn where people are, show them what's next, and lead the way.

